

# Report on Complaint Settlement

## Entrepreneur with whom the complaint was made:

Change 48, s.r.o.  
registered office at Nové sady 988/2, 602 00 Brno, Czech Republic  
E-mail: info@change48.com

(hereinafter referred to as the "Seller")

## Person making the complaint:

First name:		Surname:	
Street:		House No.:	
Postal code:		City:	
Date of birth:		E-mail and phone number:	

(hereinafter referred to as the "Buyer")

## Information on the product under complaint:

Date of placing the order:		Order number:	
Date of receipt:		Product name:	

(hereinafter referred to as the "Object of Complaint")

The complaint of the Object of Complaint has been:

Accepted and settled as follows:

Rejected

- By completing the Object of Complaint as follows

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- By replacement with a new product identical to the Object of Complaint

- By refund of the price

- By a discount on the price of the Object of Complaint in the amount of EUR \_\_\_\_\_.

Date: \_\_\_\_\_

\_\_\_\_\_

Seller's representative's signature

*In the event the complaint was settled in the Seller's establishment, fill in the following:*

By signing this Report, the Buyer confirms that the complaint has been settled in the above-mentioned manner and that the Seller has returned what belongs to the Buyer.

Date: \_\_\_\_\_

\_\_\_\_\_

Buyer's signature